

Behavior Edge Stick Warranty Statement

This product consists of consumable parts and non-consumable parts. The warranty terms are as follows:

1. Warranty Terms for Electronic Board

1. Warranty Scope: Electronic components on the PCB, metal holders, and button switches of this product.

2. Warranty Period: 12 months of free warranty from the date of purchase.

3. Warranty Service: During the warranty period, if the electronic board circuit malfunctions, components are naturally damaged, or the product cannot work normally due to original factory quality defects (non-human-induced and non-external force), free repair and replacement of the faulty electronic board are provided (the warranty period of the replaced electronic board expires with the overall product warranty and will not be extended separately).

4. Exclusions:

Failures caused by unauthorized disassembly, modification of the electronic board, or use of non- original accessories;

Damage caused by external factors such as water ingress, moisture, lightning strike, unstable voltage, high- temperature exposure, etc.;

Damage to the electronic board caused by external forces such as dropping, smashing, collision, etc.;

Damage caused by force majeure (natural disasters such as earthquakes, floods, etc.).

2. Warranty Terms for Consumable Parts

1. Consumable Parts List: Plastic case, joystick.

2. Warranty Period: Consumable parts are covered by a 7- day free replacement service only for factory quality issues (such as cracking, deformation, factory defects, abnormal joystick). No warranty is provided beyond the period or for non-quality problems.

3. Exclusions:

Natural wear, aging, and consumption of consumable parts during daily use (normal wear and tear is not covered by the warranty);

Damage to consumable parts caused by improper use;

Artificial damage, loss, or related failures caused by unauthorized replacement of non-original consumable parts.

4. Supplementary Note: Consumable parts are consumable components. After the warranty period, you may contact the dealer or manufacturer to purchase and replace them at your own expense. The manufacturer provides lifelong technical support.